Use of Pharmacy Technicians During Pharmacist Breaks

To facilitate serving the public better it is the opinion of the Board of Pharmacy that technicians can be used in the following ways during pharmacists breaks:

Prescriptions which have been previously prepared may be picked up by patients or their representative. A log of such transactions is kept with the telephone number at which the patient may be reached is available to the pharmacist upon return from break. A telephone call within a reasonable time after prescription pick up shall occur by the pharmacist to review any counseling issues which may be appropriate.

Prescriptions may be received by technicians and assembly can occur but pharmacists must check any product and the order before it goes to the patient pursuant to Board rule.

Pharmacist-Managers, at their discretion, may develop a policy for Certified (by PTCB) technicians to receive telephone prescription orders.