

BEFORE THE NORTH CAROLINA BOARD OF PHARMACY

In the Matter of:

CVS/PHARMACY  
(Permit No. 10791)

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**CONSENT ORDER OF  
DISCIPLINE**

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THIS MATTER came on to be considered at a prehearing conference (hereinafter, "Conference") before a member of the North Carolina Board of Pharmacy (hereinafter, "Board") pursuant to 21 N.C.A.C. 46 .2008. This Conference was scheduled for June 18, 2012 and, after appropriate notice, was heard on that day by Board member Gene W. Minton at the offices of the Board. Respondent CVS/pharmacy (Permit No. 10791) (hereinafter, "Respondent" or "CVS") was present and was represented by Counsel George G. Hearn and Brenda Maloney Shafer. Counsel Rebecca L. Cage represented the Board. Members of the Board's investigative staff and related respondents were also present at the Conference.

CVS has agreed to waive a formal hearing in the above-referenced matter. Both parties stipulate and agree to the findings of fact and conclusions of law recited herein and to the order of discipline imposed. By its consent, CVS also stipulates that it waives its right to appeal this Consent Order or challenge in any way the sufficiency of the findings of this Order. Based upon the consent of the parties, the Board hereby enters the following:

**FINDINGS OF FACT**

1. The North Carolina Board of Pharmacy is a body duly organized under the laws of North Carolina and is the proper body for this proceeding under the authority granted it in Chapter 90 of the General Statutes of North Carolina, and the rules and regulations promulgated thereunder.

2. CVS is and was, at all relevant times referred to herein, the holder of Permit No. 10791 from the Board, and located at 6901 Market Street, Wilmington, North Carolina. CVS is and was, at all relevant times referenced to herein, subject to the rules and regulations of the North Carolina Board of Pharmacy and the laws of the State of North Carolina.

3. On June 1, 2011, CVS held a training program in Wilmington, N.C. for the administration of vaccines, which was attended by nine pharmacists and two pharmacy interns (“Participants”). As set forth below, it was later determined by the Board that the training program did not meet the requirements for a certificate program under North Carolina law.

4. On September 15, 2011, the Board received an anonymous complaint notifying the Board of alleged deficiencies in the vaccination training program offered by CVS on June 1, 2011, including allegations that the training program did not include the required two intramuscular injections and one subcutaneous injection and that the trainer provided each of the assessment examination answers to the Participants of the program.

5. On October 20, 2011, Jay Campbell, Executive Director of the Board, notified CVS, through Michael Sherry, Manager, Retail Clinical Operations, of the anonymous complaint received by the Board and requested a response. Mr. Campbell wrote that it appeared that the pharmacists who participated in the purported training program were not properly trained and certified to administer vaccines. Mr. Campbell notified Mr. Sherry that, based upon the investigation, it appeared that any permits who permitted these pharmacists to administer vaccines were violating North Carolina law.

6. On November 10, 2011, Mr. Sherry provided a written response to Mr. Campbell. Mr. Sherry identified the Participants, the trainer, and, based on CVS’s investigation, confirmed that the training program did not include the required two intramuscular injections and one

subcutaneous injection. Mr. Sherry also conveyed that the Participants would be retrained and would retake the examination, and until they did so, the Participants were notified that they were not permitted to administer vaccines. Mr. Sherry provided the number of vaccinations that the Participants administered between the training on June 1, 2011 and the time at which they were instructed by CVS to cease any vaccination administration, which was on or about October 24, 2011. After further investigation and during the Conference, Mr. Sherry also confirmed that the trainer provided each of the assessment examination answers to the Participants of the program.

7. From on or about November 14 to November 24, 2011, a new CVS trainer conducted retraining on injection technique. Participants April Rogers, Edmund Wellons, Myra Rochelle, Nathaniel Brooks, Lauralyle Weaver and Amos Brinson underwent injection technique retraining. Participants Matt Rettig, Ashok Chandarana and David Kopaczewski opted not to undergo retraining and instead decided to no longer administer vaccinations. Following injection retraining, Participants April Rogers, Edmund Wellons, Myra Rochelle, Nathaniel Brooks, Lauralyle Weaver and Amos Brinson again began to administer vaccines based on communication from CVS that they were permitted to do so. The retraining that took place in November 2011 did not, however, require the Participants to repeat the didactic coursework or to retake the assessment examination.

8. On December 5, 2011, Mr. Sherry received a letter from Mr. Campbell informing him that not all participants had been retrained on injection technique and that none of the participants had repeated the didactic course work or had retaken the exam. Accordingly, the Participants remained improperly trained and not certified to administer vaccines under North Carolina law.

9. From on or about December 5 to December 19, 2011, CVS conducted exam re-testing of certain of the Participants. April Rogers, Edmund Wellons, Myra Rochelle and Lauralye Weaver re-took the examination. Participants Nathaniel Brooks and Amos Brinson elected not to re-test and instead decided to undergo the full training for certification for the Fall, 2012 flu season.

10. On or about December 19, 2011 Mr. Campbell contacted CVS Wilmington area pharmacy supervisor Betsy Ramsay and informed her that the Participants were not permitted to administer vaccines.

11. From on or about December 19, 2011 upon direction from CVS, none of the Participants administered any vaccines as directed by the Board.

12. Between September 21, 2011 and October 15, 2011, CVS permitted R. Ph. David Kopaczewski to unlawfully administer 12 vaccines under the supervision of pharmacist-manager Robert C. Jones.

13. Further, between September 1, 2011 and December 4, 2011, CVS permitted R. Ph. Myra C. Rochelle to unlawfully administer 98 vaccines under the supervision of pharmacist-manager Robert C. Jones.

14. In addition, a number of the vaccination records maintained by CVS did not comply with North Carolina law in that 13 of the records failed to properly identify the name, manufacturer, lot number or expiration date of the vaccines.

#### **CONCLUSIONS OF LAW**

Based on the above findings, the Board concludes as a matter of law:

1. All parties are properly before the Board, and the Board has jurisdiction over CVS and the subject matter of this proceeding.

2. CVS's conduct, as set out in the findings of fact above, constitutes grounds for discipline pursuant to N.C. Gen. Stat. § 90-85.38 because CVS's acts were in violation of N.C. Gen. Stat. §§ 90-85.3(r), 90-85.38(b), and 90-85.40(f); and 21 N.C.A.C. 46 .1804(a), 46 .2302(a), and 46 .2507.

Based upon the foregoing, and with the consent of the parties, IT IS THEREFORE ORDERED that the permit of CVS is hereby subject to the following conditions:

1. CVS shall administer no vaccinations for a two-year period commencing on the date of the entry of this Order and running for two consecutive years;
2. CVS shall violate no laws governing the practice of pharmacy or the distribution of drugs;
3. CVS shall violate no rules and regulations of the Board;
4. CVS shall cooperate with the Board, its attorneys, investigators and other representatives in any investigation of compliance with the provisions of this Consent Order; and
5. If CVS fails to comply with any terms or conditions of this Order, CVS may be subject to additional disciplinary action by the Board.

This the 17<sup>th</sup> day of July, 2012.

NORTH CAROLINA BOARD OF PHARMACY

By: 

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Jack W. Campbell, IV  
Executive Director

CVS/pharmacy, the holder of permit number 10791, has full knowledge that it has the right to a formal hearing, at which it would have the right to be represented at its expense by counsel, in this matter. The undersigned freely, knowingly and voluntarily waives such right by entering into this Consent Order. The undersigned understands and agrees that by entering into this Consent Order, it certifies that it has read the foregoing Consent Order and that it voluntarily consents to the terms and conditions set forth therein and relinquishes any right to judicial review of Board actions which may be taken concerning this matter. The undersigned further understands that should it violate the terms and conditions of this Consent Order, the Board may take additional disciplinary action. The undersigned understands and agrees that this Consent Order will not become effective unless and until approved by the Board. The undersigned understands that it has the right to have counsel of its choice review and advise it with respect to its rights and this Consent Order, and represents that it enters this Consent Order after consultation with its counsel or after knowingly and voluntarily choosing not to consult with counsel.

The undersigned certifies that its agent executing this Consent Order is duly authorized to accept the Consent Order on behalf of CVS/pharmacy, and to bind the permit holder.

ACCEPTED AND CONSENTED TO BY:

CVS/pharmacy (Permit No. 10791)

Robert C Jones Date 7/13/12  
By: ROBERT C. JONES  
Title: PHARMACIST/MGR

STATE OF North Carolina

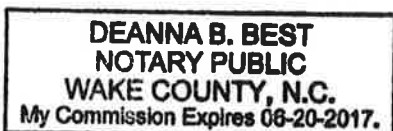
Wake COUNTY

I, the undersigned Notary Public of the County and State aforesaid, do hereby certify that the following personally appeared before me this day and acknowledged the due execution of the foregoing document: Robert C. Jones.

Date: 7-13-2012

Deanna B. Best  
Notary Public  
Deanna B. Best

My commission expires: 6-20-2017



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REJECTED BY:

\_\_\_\_\_ Date \_\_\_\_\_  
CVS/pharmacy (Permit No. 10791)